

Over "200 Years" Experience:

The people who make the Software work

Service from coast to coast — 12 Software specialists with, all together, more than 200 years of experience in the glass industry, serve ALBAT+WIRSAM's North American customers to keep their business up and running. Their extensive knowledge and qualifications in the software and glass industries goes beyond servicing and supporting the software; they act as professional consultants prior to and when implementing the software in order to optimize customer's complete value chain.



The part of the AWNA-team which has not been out for service when this photo was shot – from left to right: Andrew Narynski, Sales Manager; Linda Cunningham, Office Manager; Gaetan Gaudreault, Product Manager Technical Software; John Bulhoes, Product Manager Commercial Software; Robert Anderson, Sales Manager; David Cox, Technical Software Engineer

ALBAT+WIRSAM North America Inc. (AWNA) has been providing service and support to the North and South American markets since 1988, nowadays for more than 200 customers. The office is just minutes away from the Toronto Pearson International Airport and with easy access to major freeways. Today's technology allows AWNA to transmit prompt response to customer's inquiries, coast-to-coast, via the internet, email, or remote technical service systems. Taking it one step further, AWNA has at least one technician available until 8:00pm EST Monday to Friday ensuring our customer's software support needs are met. "Our huge resources of experienced and qualified staff", explains Office Manager Linda Cunningham, "allow us to provide ongoing support while implementing customer projects at the same time."

"The people obviously is what makes A+W Software work", says Joseph Santelli, President of

Contact:

ALBAT+WIRSAM North America Inc.
5025 Orbitor Drive, Building 4, Suite 300
Mississauga, ON L4W 4Y4

Main:

Tel: +1 905-338-5650
Fax: +1 905-338-5671

Sales:

Tel: +1 905-338-5650 Ext 8131
Email: awsales@glaston.net

Support / Service:

Tel: +1 905-338-5650 Ext 8132
Email: softwaresupport.usa@glaston.net

www.a-w.de · www.glaston.net

SANTELLI TEMPERED GLASS. "The people that have come in contact here for installation and service have been just top notch. And the interesting thing is, that they all understand the glass industry. Not only do they understand the software, which obviously is important, but they understand how it correlates and how it works in the glass industry, and that is what makes these guys invaluable for me ... They are always there to help me."



➡ Video: www.youtube.com/GlassMagazine

A+W - the global market leader in the flat glass industry for midmarket and enterprise customers for more than 30 years.

Our long-term experience is your value for Glass and Curtain Walls, Windows and Doors.

A+W - Your Trusted Advisor